

Dec 1st, 2020

Facemasks must be worn on all our services

When travelling on public transport you must wear a fitted face mask covering your nose and mouth, unless you have a lawful reason for not doing so, and ensure you wear it for your entire journey.

Frequently Asked Questions

How can we help ensure safety on Airport Shuttlebus Services?

Everyone has a role to play to keep everyone safe – stay home if you're unwell, practise good hand hygiene, wear a fitted face mask and keep your distance where you can.

There are things you can do to make your trip easier:

- Wear a face mask
- Spread out on buses where you can, and use the space available
- We recommend travelling with your own personal hand sanitiser, as well as washing your hands before and after using the shuttle. Our vehicles will be fitted with a sanitiser dispenser

Please be patient, respectful and kind to each other and our staff – we're all in this together.

What extra cleaning is being done and how often?

High-touch surfaces on the network such as door handles, seat belt buckles and handrails are being cleaned regularly, as well as daily deep-cleaning of our buses to help keep passengers safe. This increased cleaning program will be in place for as long as necessary.