

31/3/26

Dear Valued Customers,

Fuel prices in the last month have increased over \$1.20 per litre.

We have worked to absorb these costs for as long as possible, but unfortunately this has become unsustainable.

From 1<sup>st</sup> April 2026, we will be introducing a small fuel surcharge on all new bookings. The Department of Transport and Planning have reviewed and approved this measure. The surcharge will be reviewed regularly and adjusted in line with fuel price changes to keep it as fair and minimal as possible.

All existing bookings will remain unchanged.

We understand that many local families and organisations are operating within tight budgets and we want to reassure you that this decision was not made lightly. Our priority remains supporting our local community and maintaining the standard of service you rely on.

Thank you for your understanding and continued support.

Yours sincerely,  
Airport Shuttlebus Management